

# Resources for Family Violence and Abuse

November 2024



Please contact the agency to confirm availability of the service.  
Contact 211 for more information. Dial 2-1-1, text INFO to 211, or live chat at [www.ab.211.ca](http://www.ab.211.ca).

## Crisis (Call 911 if in immediate danger)

Canadian Mental Health Association (CMHA)  
\*Distress Line (24/7) ..... 780-482-HELP (4357)  
\*Seniors' Abuse Helpline (24/7).....780-454-8888  
Government of Alberta  
Child Abuse Hotline (24/7)..... 1-800-387-5437  
Kids Help Phone, Live Chat, Text and App ..... 1-800-668-6868  
Text (24/7) ..... Text Connect to 686-868  
Online Chat..... [www.kidshelpphone.ca](http://www.kidshelpphone.ca)  
Kids Kottage - Crisis Line / Crisis Nursery (24/7) .....780-944-2888  
\*Sexual Assault Centre of Edmonton .....780-423-4121

## Counselling

Catholic Social Services  
Mercy Counselling .....780-391-3233  
Central Alberta Sexual Assault Support Centre (24/7)  
..... 1-866-956-1099  
Cornerstone Counselling Centre (faith-based) .....780-482-6215  
The Family Centre - Edmonton .....780-423-2831  
Drop-In Single Session Counselling .....[www.dropinyeg.ca](http://www.dropinyeg.ca)  
\*Sexual Assault Centre of Edmonton .....780-423-4102  
Support and Information Line .....780-423-4121  
\*Stop Abuse in Families (SAIF) Society (St. Albert)...780-460-2195  
YWCA Edmonton  
Individual Counselling.....780-970-6501

## Court Preparation / Legal / Protection

Centre for Public Legal Education Alberta  
OakNet: Older Adult Knowledge Network....[www.oaknet.ca](http://www.oaknet.ca)  
WillowNet: Abuse and the Law in Alberta.[www.willownet.ca](http://www.willownet.ca)  
\*Edmonton John Howard Society  
Domestic Violence Complainant Program .....780-422-0721  
Family Violence Prevention Centre (FVPC) ..780-423-1635  
Elizabeth Fry Society of Northern Alberta  
Courtworks .....780-421-1175  
Legal Aid Alberta - Legal Services Centres..... 1-866-845-3425  
Emergency Protection Order Program .....780-422-9222

## Group Programs for Men

Aboriginal Counseling Services Association of Alberta  
Circle of Safety .....780-242-4357  
\*Edmonton Violence Prevention Centre  
Changing PathWays (group for men who are/have been abusive  
to their partners).....780-439-4635  
The Family Centre - Edmonton  
Strive: Men's Healthy Relationship Group (for men  
experiencing challenges in relationships).....780-423-2831

## Group Programs for Women / Children / Seniors

Aboriginal Counseling Services Association of Alberta  
Circle of Safety..... 780-242-4357  
\*Edmonton Violence Prevention Centre  
Changing PathWays (group for women who are/have been  
abusive to their partners).....780-439-4635  
YWCA Edmonton  
Towards Healing - Group Counselling (for women impacted  
by domestic violence)..... 780-970-6501

## Information

Government of Alberta  
Prevention of Family Violence and Bullying  
Bullying Helpline (24/7) ..... 1-888-456-2323  
Family Violence Info Line (24/7)..... 310-1818  
Online Resources....[www.alberta.ca/family-violence.aspx](http://www.alberta.ca/family-violence.aspx)

## Outreach / Referral / Support

Aboriginal Counseling Services of Alberta ..... 780-242-4357  
\*Edmonton John Howard Society  
Family Violence Prevention Centre (FVPC) ..780-423-1635  
\*Edmonton Violence Prevention Centre  
Changing PathWays Partner Outreach (info for partners of  
individuals in the Changing Ways program) ..... 780-439-4635  
Elder Abuse Resource and Supports (EARS) ..... 780-477-2929  
Elizabeth Fry Society of Northern Alberta ..... 780-421-1175  
Islamic Family and Social Services Association  
Fostering Healthy Families - Family Violence Support  
..... 780-900-2777  
The Shaama Centre for Seniors and Women  
(FKA: Multicultural Women and Seniors Services Association)  
.....780-465-2992  
\*The TODAY Family Violence Help Centre ..... 780-455-6880

## Shelter / Housing

Alberta Council of Women's Shelters ..... 1-866-331-3933  
Alberta Shelters Lookup..... [www.acws.ca/shelters](http://www.acws.ca/shelters)  
Alberta Society for the Prevention of Cruelty to Animals  
One Family Welfare (FKA: Pet Safekeeping Program)  
..... 780-447-3600 x3750  
Edmonton Women's Shelter Limited  
(women with or without children; 24/7) ..... 780-479-0058  
\*Sage Seniors Association  
Seniors' Safe House (men/women; 60+yrs)  
Intake ..... 780-702-1520  
Helpline ..... 780-454-8888

\* Denotes agencies that have adopted Family Violence Protocols  
through Community Initiatives Against Family Violence (CIAFV).

Visit [www.edmonton.cmha.ca](http://www.edmonton.cmha.ca) to obtain a new copy of this list if more than 6 months old.  
Inclusion of an agency or service on this list does not constitute an endorsement by 211.