

# Resources for Basic Needs

November 2024



Please contact the agency to confirm availability of the service.  
Contact 211 for more information. Dial 2-1-1, text INFO to 211, or live chat at [www.ab.211.ca](http://www.ab.211.ca).

## Clothing / Household Goods

Bissell Centre - Thrift Shop	
<i>Alberta Avenue</i> .....	780-471-6644
<i>Hermitage Square</i> .....	780-969-5150
Goodwill Industries of Alberta	
<i>Thrift Retail Stores (multiple locations)</i> .....	780-944-1414
Homeward Trust Edmonton - <i>Find Furnishing Hope</i> ..	780-988-1717
The Mustard Seed - Edmonton ( <i>inner city</i> ) .....	780-426-5600
The Salvation Army - Edmonton - <i>Thrift Stores</i>	
<i>East</i> .....	780-475-8778
<i>West</i> .....	780-451-8168
Society of Saint Vincent de Paul Edmonton .....	780-471-5577

## Emergency Clothing / Household Goods

Bissell Centre	
<i>Family Support Services</i> .....	780-423-2285 x133
Youth Empowerment & Support Services (YESS)	
<i>Daytime Support (15 to 24yrs)</i> .....	780-468-7070

## Emergency Shelters

Hope Mission Edmonton	
<i>Emergency Shelter &amp; Support Services</i> ( <i>16+yrs</i> ) .....	780-422-2018
Youth Empowerment & Support Services (YESS)	
<i>Nexus (15 to 21yrs; trans inclusive)</i> .....	780-468-7070

## Financial Assistance / Employment

Credit Counselling Society .....	1-888-527-8999
Edmonton's Food Bank - <i>Beyond Food</i> .....	780-425-2133 x228
Government of Alberta	
<i>Alberta Supports Centre (info line) (Information on Assured</i> <i>Income for the Severely Handicapped (AISH), Emergency Income</i> <i>Support, Income Support, and Employment Training and</i> <i>Transition Supports)</i> .....	1-877-644-9992
Government of Canada - <i>Employment Insurance (EI)</i>	
<i>Telephone Information Service</i> .....	1-800-206-7218
Money Mentors .....	1-888-294-0076
United Way of the Alberta Capital Region	
<i>Empower U (multiple locations)</i> .....	780-990-1000

## Food Hampers

Edmonton's Food Bank .....	780-425-4190
Wecan Food Basket Society	
<i>Food Orders</i> .....	780-413-4525

## Health / Mental Health

Alberta Health Services (AHS)	
<i>Health Link (24/7)</i> .....	811
<i>Mental Health Help Line (24/7)</i> .....	1-877-303-2642
The Family Centre (of Northern Alberta)	
<i>Telephone Counselling</i> .....	780-423-2831
<i>Drop-In Single Session Counselling</i> .....	<a href="http://www.dropinyeg.ca">www.dropinyeg.ca</a>
Momentum Counselling Society ( <i>sliding scale</i> ) .....	780-757-0900

## Housing Registries / Guides

Boyle Street Community Services	
<i>Housing First</i> .....	780-424-4106
GEF Seniors Housing .....	780-482-6561
Operation Friendship Seniors Society	
( <i>inner city residents; 55+yrs</i> ) .....	780-429-2626
Sage Seniors Association	
<i>Directory of Senior Services</i> .....	780-423-5510
<i>Housing Information Services (55+yrs)</i> .....	587-773-1764
The Salvation Army - Edmonton - <i>Transitional Housing Program</i>	
<i>Castle Downs</i> .....	780-244-2962
<i>Downtown</i> .....	587-635-4486

## Housing: Subsidized / Transitional

Civida (Capital Region Housing Corporation) .....	780-420-6161
homeEd (City of Edmonton Non-Profit Housing Corporation)	
.....	780-474-5706
Native Counselling Services of Alberta - <i>Cunningham Place</i>	
( <i>transitional housing; 18 to 30yrs</i> ) .....	780-990-1120
Right at Home Housing Society .....	780-423-1339

## Meals (Call agency for times or 211 for more options)

Boyle Street Community Services .....	780-424-4106
Dickinsfield Amity House .....	780-478-5022
Hope Mission Edmonton .....	780-422-2018
Mustard Seed .....	780-426-5600
Youth Empowerment & Support Services (YESS)	
<i>Daytime Support (15 to 24yrs)</i> .....	780-468-7070

## Transportation

Edmonton Transit Service (ETS)	
<i>Information</i> .....	311
<i>Ride Transit Program (subsidized monthly passes)</i> .....	311

Visit [www.edmonton.cmha.ca](http://www.edmonton.cmha.ca) to obtain a new copy of this list if more than 6 months old.  
Inclusion of an agency or service on this list does not constitute an endorsement by 211.