

# Resources for Family Violence and Abuse

May 2022



Service delivery may be affected by COVID-19. Please contact the agency to confirm availability of the service.

Visit [www.edmonton.cmha.ca](http://www.edmonton.cmha.ca) to obtain a new copy if more than 6 months old.

## Crisis (Call 911 if in immediate danger)

- Canadian Mental Health Association (CMHA)  
\*Distress Line (24/7) ..... 780-482-HELP (4357)  
\*Seniors' Abuse Helpline (24/7) ..... 780-454-8888
- Government of Alberta  
Child Abuse Hotline (24/7) ..... 1-800-387-5437  
Kids Help Phone, Live Chat, Text and App ..... 1-800-668-6868  
Text ..... Text Connect to 686868  
Online Chat ..... [kidshelpphone.ca](http://kidshelpphone.ca)
- Kids Kottage - Crisis Line / Crisis Nursery (24/7) ..... 780-944-2888  
\*Sexual Assault Centre of Edmonton ..... 780-423-4121

## Counselling

- Catholic Social Services  
Mercy Counselling ..... 780-391-3233
- Central Alberta Sexual Assault Support Centre (24/7) .....  
..... 1-866-956-1099
- Cornerstone Counselling Centre (faith-based) ..... 780-482-6215  
The Family Centre - Edmonton ..... 780-423-2831  
Drop-In Single Session Counselling ..... [dropinyeg.ca](http://dropinyeg.ca)
- \*Sexual Assault Centre of Edmonton ..... 780-423-4102  
Support and Information Line ..... 780-423-4121
- \*Stop Abuse in Families (SAIF) Society (St. Albert) ..... 780-460-2195

## Court Preparation / Legal / Protection

- \*Edmonton John Howard Society  
Domestic Violence Complainant Program ..... 780-422-0721  
Family Violence Prevention Centre (FVPC) .. 780-423-1635
- Elizabeth Fry Society of Northern Alberta  
Courtworks ..... 780-422-4775
- Legal Aid Alberta - Legal Services Centres ..... 1-866-845-3425  
Emergency Protection Order Program ..... 780-422-9222
- OakNet: Older Adult Knowledge Network ..... [www.oaknet.ca](http://www.oaknet.ca)  
WillowNet: Abuse and the Law in Alberta ..... [www.willownet.ca](http://www.willownet.ca)

## Group Programs for Women / Children / Seniors

- \*Edmonton Violence Prevention Centre  
Changing PathWays ..... 780-439-4635  
(group for women who are/have been abusive to their partners)

## Group Programs for Men

- \*Edmonton Violence Prevention Centre  
Changing PathWays (men's group) ..... 780-439-4635  
(group for men who are/have been abusive to their partners)
- The Family Centre - Edmonton  
Healthy Relationships ..... 780-423-2831  
(for men with conflict in relationships because of aggression)

## Information

- Government of Alberta  
Prevention of Family Violence and Bullying  
Bullying Helpline (24/7) ..... 1-888-456-2323  
Family Violence Info Line (24/7) ..... 310-1818  
Online Resources ..... [www.familyviolence.alberta.ca](http://www.familyviolence.alberta.ca)

## Outreach / Referral / Support

- \*Edmonton John Howard Society  
Family Violence Prevention Centre (FVPC) .. 780-423-1635
- \*Edmonton Violence Prevention Centre  
Changing PathWays Partner Outreach ..... 780-439-4635  
(info for partners of individuals in the Changing Ways program)
- Elder Abuse Resource and Supports (EARS) ..... 780-477-2929  
Elizabeth Fry Society of Northern Alberta ..... 780-421-1175
- Islamic Family and Social Services Association  
Fostering Healthy Families - Family Violence Support  
..... 780-430-9220
- The Shaama Centre for Seniors and Women  
(FKA: Multicultural Women and Seniors Services Association)  
..... 780-465-2992
- \*The TODAY Family Violence Help Centre ..... 780-455-6880

## Shelter / Housing

- Alberta Council of Women's Shelters ..... 1-866-331-3933  
Alberta Shelters Lookup ..... [www.acws.ca/shelters](http://www.acws.ca/shelters)
- Alberta Society for the Prevention of Cruelty to Animals  
Pet Safekeeping Program ..... 780-447-3600 x3750
- Edmonton Women's Shelter Limited  
(women with or without children; 24/7) ..... 780-479-0058
- \*Sage Seniors Association  
Seniors' Safe House (men/women; 60+yrs)  
Intake ..... 780-702-1520  
Helpline ..... 780-454-8888

\* Denotes agencies that have adopted Family Violence Protocols through Community Initiatives Against Family Violence (CIAFV).

211 is now available province-wide by dialing 2-1-1, texting INFO to 211, or through live chat at [www.ab.211.ca](http://www.ab.211.ca).

Contact 211 for more information or if you cannot find the particular service you are looking for.

Inclusion of an agency or service on this list does not constitute an endorsement by 211.