

## **Resource Lists**

November 2018

Compiled by 211 Alberta – Edmonton and Area, a program of Canadian Mental Health Association – Edmonton Region.

For Community Services Information dial 2-1-1 (within Edmonton). If 211 is not yet available in your area, call 780-482-INFO (4636).

Inclusion of an agency or service on these resource lists does not constitute an endorsement by 211 Alberta – Edmonton and Area.



### **Resources for Anger Management**

### November 2018



Visit www.edmonton.cmha.ca to obtain a new copy if more than 6 months old.

Counselling	Crisis (Call 911 if in immediate danger)
Catholic Social Services	Canadian Mental Health Association (CMHA)
Mercy Counselling780-391-3233	Distress Line (24/7)780-482-HELP (4357)
Cornerstone Counselling Centre (faith-based)780-482-6215	Government of Alberta
The Family Centre - Edmonton	Family Violence Info Line (24/7)310-1818
Psychologists' Association of Alberta  Psychologist Referral Service	Kids Help Phone (24/7; 5-20yrs)
University of Alberta - Faculty of Education	Groups / Workshops: Youth
Clinical Services (September-April)780-492-3746	Covenant Health
YWCA Edmonton	Adolescent Group Program780-735-2981 (September-June; 14-17yrs; referral required from a
<u>Disabilities</u>	physician; a pre-entry screening interview is conducted to
Chrysalis: An Alberta Society for Citizens with Disabilities	determine suitability; content is driven by group members' needs; no cost)
Personal Development Course780-454-9656	YMCA of Northern Alberta
(6 weeks; problem solving skills including anger	Youth Transition Program780-429-YMCA (9622)
management, stress management, and assertiveness; no	(weekly meetings; 13-19yrs; voluntary program; runs on
cost)	demand; teaches skills and techniques to gain control over
Groups / Workshops: Men	anger)
The Family Centre - Edmonton	Mixed Groups / Workshops
Men and Anger780-497-7536	Cornerstone Counselling Centre
(10 hours; 18+yrs; understanding triggers, stress	Anger Management Workshop780-482-6215
management, and healthy coping strategies; costs vary; subsidies may be available)	(2 Saturdays; how to change destructive expressions of
Sabsidios may be available)	anger into positive behaviours; \$250)
Groups / Workshops: Women	Emotions Anonymous
Aboriginal Counselling Services Association of Alberta	
Aboriginal Counselling Services Association of Alberta	Self-Help Group
Healing Anger for Women780-448-0378	(Weekly support groups for individuals dealing with
Healing Anger for Women780-448-0378 (12 weeks; Aboriginal; 18+yrs; healing through discussion,	(Weekly support groups for individuals dealing with emotional issues)
Healing Anger for Women780-448-0378 (12 weeks; Aboriginal; 18+yrs; healing through discussion, expressive arts and traditional practices; no cost)	(Weekly support groups for individuals dealing with
Healing Anger for Women	(Weekly support groups for individuals dealing with emotional issues)  The Family Centre - Edmonton Self-Esteem and Assertiveness
Healing Anger for Women	(Weekly support groups for individuals dealing with emotional issues)  The Family Centre - Edmonton Self-Esteem and Assertiveness780-497-7536
Healing Anger for Women	(Weekly support groups for individuals dealing with emotional issues)  The Family Centre - Edmonton Self-Esteem and Assertiveness780-497-7536 (10 hours; healthy boundaries, building self-esteem, resolving conflict; costs vary; subsidies may be available)  Family Futures Resource Network
Healing Anger for Women	(Weekly support groups for individuals dealing with emotional issues)  The Family Centre - Edmonton Self-Esteem and Assertiveness
Healing Anger for Women	(Weekly support groups for individuals dealing with emotional issues)  The Family Centre - Edmonton Self-Esteem and Assertiveness
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Healing Anger for Women	(Weekly support groups for individuals dealing with emotional issues)  The Family Centre - Edmonton Self-Esteem and Assertiveness

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techniques)

impact of anger and conflict in recovery)

been sober for 1 month+; develop skills to identify the

### **Resources for Basic Needs**

#### November 2018



Visit www.edmonton.cmha.ca to obtain a new copy if more than 6 months old.

Clothing / Household Goods	Food Hampers
Bissell Centre	Edmonton's Food Bank780-425-4190
Community Closet780-423-2285 x136	Wecan Food Basket Society (reduced cost food)780-413-4525
Thrift Shoppe780-471-6644	Health / Mental Health
Edmonton Emergency Relief Services - Thrift Store780-428-4422	Alberta Health Services (AHS)
Goodwill Industries of Alberta	Health Link (24/7)811
Thrift Retail Stores (multiple locations)780-944-0243	Mental Health Help Line (24/7) 1-877-303-2642
Homeward Trust Edmonton - <i>Find Furnishing Hope</i> 780-988-1717 The Mustard Seed - Edmonton (inner city)	Momentum Walk-In Counselling (sliding scale)780-757-0900
The Salvation Army - Edmonton - <i>Thrift Stores</i> 780-475-8778	Hot Meals (Call agency for times or 211 for more options)
Society of Saint Vincent de Paul Edmonton (24/7)780-471-5577	Bissell Centre
Emergency Clothing / Household Goods	Dickinsfield Amity House780-478-5022
Bissell Centre - Family Support Services 780-423-2285 x133	Hope Mission Edmonton
Edmonton Emergency Relief Services780-428-4422	Marian Centre (emergency meals; 18+yrs)780-424-3544
Marian Centre	The Mustard Seed - Edmonton780-426-5600
Youth Empowerment & Support Services (YESS)	Operation Friendship Seniors Society (55+yrs)780-408-2967
Resource Centre (15-24yrs)780-468-7070	Youth Empowerment & Support Services (YESS)
Emergency Shelters	Resource Centre (15-24yrs)780-468-7070
George Spady Society	Housing Registries / Guides
Overnight Shelter (intoxicated individuals) 780-424-8335	Boyle Street Community Services
Hope Mission Edmonton	Housing First780-424-4106
Herb Jamieson Centre (men; 18-60yrs) 780-429-3470	GEF Seniors Housing
Warming Shelter780-422-2018	Directory780-482-6561
Women's Emergency Shelter (16+yrs)780-422-2018	Operation Friendship Seniors Society780-408-2955
Youth Shelter (16-24yrs)780-422-2018	(inner city; 55+yrs)
The Salvation Army - Edmonton	Sage Seniors Association
Men's Short Term Residence780-429-4274	Directory of Senior Services780-423-5510
Youth Empowerment & Support Services (YESS)	Housing Information Services (60+yrs)587-773-1764
Nexus (15 to 21yrs; trans inclusive)780-468-7070	Housing: Subsidized / Transitional
Financial Assistance / Employment	Capital Region Housing Corporation780-420-6161
Credit Counselling Society1-888-527-8999	24 Hour Information Line780-428-8200
Distinctive Employment Counselling Services of Alberta (DECSA)	E4C
780-474-2500	Housing Programs (inner city)780-424-7543
Edmonton's Food Bank - Beyond Food780-425-2133	Inner City Youth Housing Project (14-17yrs).780-479-7075
The Elizabeth Fry Society of Edmonton	homeEd (City of Edmonton Non-Profit Housing Corporation)
Me and Money - Women's Financial Literacy780-784-2203	780-474-5706
Government of Alberta	Native Counselling Services of Alberta
Alberta Supports Centre (info line)780-644-9992 (for information on Assured Income for the Severely Handicapped	Transitional Housing (18-30yrs)780-990-1120
(AISH), Emergency Income Support, Income Support, and	Right at Home Housing Society780-423-1339
Employment Information)	<u>Transportation</u>
Money Mentors	Edmonton Transit Service (ETS)
Service Canada - Employment Insurance (EI)1-800-206-7218	Information311
	Ride Transit Program (subsidized monthly passes)311
	Operation Friendship Seniors Society
	Helping Hands (inner city; 55+yrs)780-429-2626

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### **Resources for Children**

#### November 2018



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Counselling	Head Start Programs
Kids Help Phone (24/7; 5-20yrs)1-800-668-6868	ABC Head Start Society (3.5-4yrs; low income) 780-461-5353 x310
Grief Counselling Programs	Bent Arrow Traditional Healing Society
Kids on Track Association of Edmonton (5-15yrs) 780-481-2942	White Cloud Aboriginal Head Start Program (3-5yrs;
Pilgrims Hospice Society - BriarPatch Centre 780-413-9801 x102	Indigenous)
Starfish Family Resources Society780-448-1180	E4C (programs for low income families)  Clareview Head Start (2.5-5yrs)780-426-3666
Play Therapy	Early Head Start (0-3.5yrs)780-426-3666
Catholic Social Services (5+yrs)	Norwood Child and Family Resource Centre
University of Alberta - Faculty of Education	(3.5-5yrs; 3 yrs by March 1)780-471-3737
Clinical Services (5+yrs; September-April)780-492-3746	Oliver Centre Early Learning Programs for Children and Families
Disabilities	Society (13mos-5yrs; full and half day programs, low income)
Ability4Good	780-482-2116
Early Birds - Specialized Services (2-17yrs). 780-442-2740	<u>Leisure / Recreation</u>
Alberta Health Services (AHS)	Boys and Girls Clubs Big Brothers Big Sisters of Edmonton
Early Intervention Program (0-3.5yrs)	780-424-8181
Centre for Autism Services Alberta	City of Edmonton Citizen Services  Leisure Access Program
Early Intervention (deaf; 0-3.5yrs) 780-454-9581 x226	Recreation Facilities and Information311
Edmonton Down Syndrome Society	Edmonton Public Library
Speech - Language Therapy780-944-4224	Children's Programs (general info line)780-496-7000
Elves Special Needs Society	Edmonton Sport Council Society
(severe developmental disabilities; 2.5-5yrs) 780-454-5310	Sport and Recreation Referralswww.edmontonsport.com
Family Futures Resource Network  Parent Education780-413-4521	Kids On Track Association of Edmonton
(provides developmental screening for children)	KidSport Alberta (funding; under 18yrs)1-888-914-KIDS (5437) YMCA of Northern Alberta - Jumpstart (5-18yrs)780-429-9622
GRIT Program (The Getting Ready for Inclusion Today Program)	Suggestions for parent-child or child activities
Early Childhood Program (2.5-5.5yrs) 780-454-9910	Mental Health
KARA Family Resource Centre	Alberta Health Services (AHS) - Addiction and Mental Health
Parent Education	Intake Services, Child and Adolescent780-342-2701
(provides developmental screening for children)	CASA Child, Adolescent and Family Mental Health.780-400-2271
The Steadward Centre for Personal & Physical Achievement Free2BMe Physical Activity (4-19yrs)	(0-5yrs; for 6-18yrs access through Child and Adolescent
Early Childhood Education	Mental Health Intake, see above)
Alberta Health Services (AHS)	<u>Violence</u>
Preschool Speech and Language (0-5yrs) 780-408-8793	Aboriginal Counselling Services Association of Alberta
Edmonton Catholic Schools (3-5yrs)780-638-6810	Circle of Safety - Teaching Circles for Children Who Witness Abuse (6-17yrs)780-448-0378
Family Futures Resource Network	Government of Alberta
(FKA: Mill Woods Family Resource Centre) 780-413-4521	Bullying Helpline (24/7)1-888-456-2323
Lansdowne Child Care and Family Centre	Child Abuse Hotline (24/7)1-800-387-5437
Primrose Place Family Resource Centre780-469-0663	Family Violence Info Line (24/7)310-1818
Mentoring Programs  Page and Cirls Clubs Dig Drothers Dig Cistons 700 424 0101	Kids Help Phone (24/7; 5-20yrs)
Boys and Girls Clubs Big Brothers Big Sisters 780-424-8181	Sexual Assault Centre of Edmonton
Uncles & Aunts at Large Society780-452-5791	24 Hour Sexual Assault Crisis Line780-423-4121 Child and Adolescent Counselling (3-17yrs) .780-423-4102
	Offina and Madicacont Counselling (0-17)13/.100-423-4102

Dial 2-1-1 within Edmonton for more information or if you cannot find the particular service you are looking for. If 211 is not yet available in your area call 780-482-INFO (4636).



### **Resources for Family Violence and Abuse**

#### November 2018



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Crisis (Call 911 if in immediate danger)  Canadian Mental Health Association (CMHA)  *Distress Line (24/7)	Group Programs for Women / Children / Seniors  *Aboriginal Counselling Services Association of Alberta
*City of Edmonton Citizen Services  Individual and Family Well - Being	Information Government of Alberta  Prevention of Family Violence and Bullying Bullying Helpline (24/7)1-888-456-2323 Family Violence Info Line (24/7)310-1818 Online Resources
*Edmonton John Howard Society  *Domestic Violence Complainant Program780-422-0721  *Family Violence Prevention Centre (FVPC)780-423-1635  Elizabeth Fry Society of Edmonton - Courtworks780-422-4775  The Family Centre - Safe Visitation Services	Outreach / Referral / Support  *Changing Together - A Centre for Immigrant Women Family Violence Prevention Workshops 780-421-0175  *Edmonton Violence Prevention Centre Changing PathWays Partner Outreach 780-439-4635 (info for partners of individuals in the Changing Ways program)  *Edmonton John Howard Society Family Violence Prevention Centre (FVPC) 780-423-1635 Elder Abuse Resource and Supports (EARS) 780-477-2929 The Elizabeth Fry Society of Edmonton
(group for men who are/have been abusive to their partners)  The Family Centre - Edmonton - Strive780-424-6103 (for men with conflict in relationships because of aggression)  * Denotes agencies that have adopted Family Violence Protocols	Edmonton Women's Shelter Limited  (women with or without children; 24/7)
through Community Initiatives Against Family Violence (CIAFV)	11 11 11 11 11 11 11 11 11 11 11 11 11

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through Community Initiatives Against Family Violence (CIAFV).

### **Resources for Indigenous Peoples**

#### November 2018



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VISIL <u>WWW.EUITIOTILOTI.CITIITA.Ca</u> to obtain	ra new copy ir more than o months old.
Counselling	Information and Referral
The Edmonton Native Healing Centre	Ben Calf Robe Society
Drop - In Centre (pastoral counselling)780-482-5522	Family Resource Work Program780-477-6648
The Red Road Healing Society	The Elizabeth Fry Society of Edmonton
Counselling and Family Therapy780-471-3220	Aboriginal Women's Program780-784-2206
<u>Education</u>	Legal / Status
Bent Arrow Traditional Healing Society	Government of Canada - Indigenous and Northern Affairs Canada
White Cloud Aboriginal Head Start (3-5yrs) 780-486-2543	First Nations Register and Status780-495-2773
Boyle Street Education Centre (Charter School) 780-428-1420	Metis Nation of Alberta
Nechi Institute: Centre of Indigenous Learning 780-459-1884	Metis Identification and Registry780-455-2200
Employment (including entrepreneurship)	Native Counselling Services of Alberta780-451-4002
Bent Arrow Traditional Healing Society780-481-3451	Aboriginal Correctional Services
Adult Employment Program (18+yrs)	Criminal, Youth, and Aboriginal Family Courtwork
Bissell Centre	Young Offender Probation
Employment Services (inner city)780-424-4385	
Business Link	Parenting Programs / Support (*Parent Link Centre)
Indigenous Business Development Services 780-422-7722	Ben Calf Robe Society
Edmonton's Food Bank - Beyond Food780-425-2133	Traditional Parenting
Government of Alberta	Bent Arrow Traditional Healing Society
Apprenticeship and Industry Training1-800-248-4823	*Aboriginal Parent Link Centre780-474-2400
Institute for the Advancement of Aboriginal Women (IAAW)	Bissell Centre
	Family Support Services
Rupertsland Institute - Métis Centre of Excellence 780-423-2237	The Elizabeth Fry Society of Edmonton  Aboriginal Women's Program780-784-2206
Family Violence and Abuse	Government of Alberta - Ministry of Children's Services
Aboriginal Counseling Services Association of Alberta	
Circle of Safety (men/women/children)780-448-0378	*KARA Family Resource Centre
Government of Alberta	Metis Child and Family Services Society Edmonton 780-452-6100
Family Violence Info Line (24/7)310-1818	*Native Counselling Services of Alberta
The TODAY Family Violence Help Centre780-455-6880	Family Life Improvement Program587-855-6732
<u>Health</u>	
Alberta Health Services (AHS)	Substance Abuse / Addiction
Health Link (24/7) 811	Alberta Health Services (AHS)
Indigenous Health Program780-735-5326	Addiction Helpline (24/7)1-866-332-2322
Indigenous Wellness Program780-735-4512	Poundmaker's Lodge Treatment Centres780-458-1884
Bent Arrow Traditional Healing Society780-481-3451	Supportive Services
Housing / Homelessness Prevention	Ben Calf Robe Society780-477-6648
Bent Arrow Traditional Healing Society	Bent Arrow Traditional Healing Society780-481-3451
Nikihk Housing First780-481-3451	Bissell Centre
Boyle Street Community Services	Boyle Street Community Services780-424-4106
Housing First	Canadian Native Friendship Centre780-761-1900
Métis Urban Housing Corporation	Edmonton Aboriginal Seniors Centre (55+yrs)587-525-8969
Affordable Market Housing Program 780-452-6440	The Edmonton Native Healing Centre780-482-5522
Native Counselling Services of Alberta	Institute for the Advancement of Aboriginal Women (IAAW)
Transitional Housing (18-30yrs)780-990-1120	
	Metis Child and Family Services Society Edmonton 780-452-6100
	The Red Road Healing Society780-471-3220

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# **Resources for Leisure** and Personal Enrichment



#### November 2018

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Assertiveness and Self - Esteem	Personal and / or Spiritual Growth
Bissell Centre - Skill Enhancement	Aboriginal Counselling Services Association of Alberta
(inner city; employment and life skills workshops)	Early Intervention Counselling Program780-448-0378
Chrysalis: An Alberta Society for Citizens with Disabilities	Bent Arrow Traditional Healing Society780-481-3451
Personal Development Course780-454-9656	Edmonton Aboriginal Seniors Centre (55+yrs)587-525-8969
(individuals 18+yrs with developmental disabilities)	The Mustard Seed - Edmonton
City of Edmonton Citizen Services	Spiritual Development (inner city)780-426-5600
Men Without Hats (drop-in)780-496-4777	The Salvation Army - Edmonton - <i>Chapel Service</i> 780-429-4274
The Elizabeth Fry Society of Edmonton	Society for Personal Growth
(personal development workshops)780-421-1175	YWCA Edmonton780-423-YWCA (9922)
The Family Centre - Edmonton	Recreation and Culture
Self - Esteem and Assertiveness	Art Gallery of Alberta
Society for Personal Growth780-434-4834	City of Edmonton <u>www.edmonton.ca</u>
Continuing Education	Accessibility Services Liaison780-496-4917
Edmonton Lifelong Learners Association (ELLA)	Attractions / Activities, Parks, and Recreation 311
Non-Credit Courses (50+yrs)780-492-5055	(e.g. Fort Edmonton, Nature Centre, Muttart, Zoo)
(fine and liberal arts, sciences, humanities; \$260 for	Leisure Access Program311
maximum of 4 courses; income based bursary available;	Seasonal Program Guides <u>www.edmonton.ca</u>
partnered with University of Alberta - Faculty of Extension)	Copies also available at City recreation facilities / libraries
Edmonton Public Schools	Edmonton Federation of Community Leagues 780-437-2913
Metro Continuing Education780-428-1111	Community League Swims
(personal enrichment/special interest courses; registration	Directory of Community Leagues
and material fees apply)	Edmonton Public Librarywww.epl.ca
MacEwan University	Programs for Adults, Children, Families and Youth
Continuing Education	(online courses, book clubs, and more) 780-496-7000
Minerva Senior Studies Institute (50+yrs)780-497-4400	Edmonton Sport Council Society www.edmontonsport.com
Online and Distance Learning780-497-5040	Online Resources and Sport Referrals
NorQuest College	Events Edmonton
Northern Alberta Institute of Technology (NAIT)780-471-6248	Francis Winspear Centre for Music
University of Alberta - Faculty of Extension780-492-3116	TELUS World of Science - Edmonton
Financial Literacy	YMCA of Northern Alberta
Consolidated Credit Counselling Services of Canada, Inc.	Castle Downs (north) Jamie Platz (west) Don Wheaton (central) William Lutsky (south)
Financial Literacy Education1-888-477-7397	
Credit Counselling Society 1-888-527-8999	Welcome Village (Boyle Street Plaza)  For referrals to community events
The Elizabeth Fry Society of Edmonton	To reletions to community events
Me and Money - Women's Financial Literacy.780-784-2203	<u>Volunteerism</u>
Money Mentors - Financial Fitness Classes 1-888-294-0076	Edmonton Chamber of Voluntary Organizations
Literacy	Volunteerism (resources) <u>ecvo.ca</u>
Centre for Family Literacy780-421-7323	goVolunteer (volunteer opportunity postings) www.govolunteer.ca
The Learning Centre Literacy Association (18+yrs)780-429-0675	Volunteer Connector (volunteer opportunity postings)
NorQuest College - <i>Literacy and Essential Skills</i> 780-644-6000	<u>www.volunteerconnector.org</u>
PALS - Project Adult Literacy Society (18+yrs)780-424-5514	For referrals to volunteer opportunities

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### **Resources for Men**

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VISIL <u>WWW.EUITIOTILOTI.CITIITA.Ca</u> to obtain	ra new copy ii more than o months old.
Crisis (Call 911 if in immediate danger)	Family Violence and Abuse (also see Family Violence list)
Alberta Health Services (AHS)	Aboriginal Counseling Services Association of Alberta
Addiction Helpline1-866-332-2322	<i>Circle of Safety</i> 780-448-0378
Canadian Mental Health Association (CMHA)	(for men who are abusive toward their partners)
Distress Line (24/7)	City of Edmonton Citizen Services
Government of Alberta	From Chaos to Peace
Child Abuse Hotline (24/7)1-800-387-5437	(group for men who have experienced abuse from their partner)
Sexual Assault Centre of Edmonton (24/7)780-423-4121	Edmonton Violence Prevention Centre
Basic Needs / Financial (also see Basic Needs list)	Changing PathWays 780-439-4635
Edmonton's Food Bank	(group for adults who are/have been abusive to their partners)
Government of Alberta	The Family Centre - Edmonton - Strive
Alberta Supports Centre (info line)780-644-9992	(men experiencing aggression and conflict in relationships)
Alberta Works - Income Support / Employment Information	Government of Alberta
	Family Violence Info Line (24/7)
City Centre (105th Street Office)780-415-4900	The TODAY Family Violence Help Centre780-455-6880
North (Northgate Centre)	Health and Coversity
South (Argyll Centre)780-644-2888	Health and Sexuality Alberta Health Services (AHS)
West (Meadowlark)	Alberta Health Services (AHS)
Emergency Income Support (24/7)780-644-5135	Health Link (24/7)
Hope Mission - Herb Jamieson Centre (18-60yrs)780-429-3470	Sexually Transmitted Infections Clinic780-342-2300
Money Mentors	Compass Centre for Sexual Wellness (pro-choice) 780-423-3737
The Salvation Army - Edmonton	Institute for Sexual Minority Studies and Services 780-492-0772
Men's Short - Term Residence	Pride Centre of Edmonton
Urban Manor Housing Society - Shelter	<u>Legal Resources</u>
(hard-to-house men; 18+yrs; addictions/mental illness)	Edmonton Community Legal Centre780-702-1725
Counselling (low / no cost)	Government of Alberta
Catholic Social Services	Maintenance Enforcement Program780-422-5555
Mercy Counselling780-391-3233	Resolution Services - Dispute Resolution 780-427-8329
City of Edmonton Citizen Services	Resolution Services - Information Services 780-415-0404
Individual and Family Well - Being780-496-4777	Law Society of Alberta
Cornerstone Counselling Centre (faith-based)780-482-6215	Lawyer Directory Service www.lawsociety.ab.ca
The Family Centre - Edmonton ( <i>drop-in</i> )780-424-6103	Legal Aid Alberta - Legal Services Centre1-866-845-3425
Jewish Family Services Edmonton780-454-1194	Student Legal Services of Edmonton
Momentum Walk - In Counselling780-757-0900	-
Psychologists' Association of Alberta	Relationship / Support
Psychologist Referral Service780-424-0294	Caregivers Alberta
University of Alberta - Faculty of Education	City of Edmonton Citizen Services
Clinical Services (September-April)780-492-3746	Men's Support Services (no cost)
YWCA Edmonton	Men Without Hats (drop-in)
	Growth, Attitude, Truth, Trust, Energy (GATTE)
Employment  Distinctive Formula we get Albanta (DECCA)	Men's Support Group780-405-5988
Distinctive Employment Counselling Services of Alberta (DECSA)	Men for Sobriety
	Support Group780-909-0215
Edmonton's Food Bank - Beyond Food	Momentum Walk - In Counselling - Drop - In Support Groups
Government of Alberta	(men's group; no cost; 18+yrs)780-757-0900
Career Information Hotline	
Job Order Bank Service (24/7)	
Service Canada - Employment Insurance (EI) 1-800-206-7218	

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### **Resources for Mental Health**

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Advocacy / Information / Referral Alzheimer Society of Alberta (Edmonton)	Crisis (Call 911 if in immediate danger) Alberta Health Services (AHS) - Adult Community Urgent Services
(telephone screening for programs in residential settings) Canadian Mental Health Association (CMHA)	Eating Disorder Support Network of Alberta780-729-3376 ElderCare Edmonton - <i>Caregiver Support</i> . 780-444-CARE (2273)

Dial 2-1-1 within Edmonton for more information or if you cannot find the particular service you are looking for.

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### **Resources for Newcomers to Canada**

#### November 2018



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<u>Citizenship and Classes</u>	Family Violence (also see Family Violence list)
Government of Canada - Immigration, Refugees and Citizenship	Changing Together - A Centre for Immigrant Women
<i>Canada</i> 1-888-242-2100	Family Violence Prevention Workshops780-421-0175
Citizenship Classes	Edmonton Violence Prevention Centre780-439-4635
Bredin Centre for Learning780-425-3730	Government of Alberta
Canadian Arab Friendship Association of Edmonton780-473-7214	Family Violence Info Line310-1818
Changing Together - A Centre for Immigrant Women	Islamic Family and Social Services Association780-430-9220
780-421-0175	Fostering Healthy Families - Family Violence Support
Indo Canadian Women's Association	(direct outreach services)
	Fostering Healthy Families - Sister's Serenity Group
Education	(for women, verbal translation, transportation assistance)
Bredin Centre for Learning	The Shaama Centre for Seniors and Women
Edmonton Mennonite Centre for Newcomers 780-424-7709	(FKA: Multicultural Women and Seniors Services Association)
Government of Alberta	
International Qualifications Assessment 780-427-2655	
NorQuest College	The TODAY Family Violence Help Centre780-455-6880
Employment Preparation Programs780-644-6000	WillowNet: Abuse and the Law in Alberta <u>www.willownet.ca</u>
Employment Assistance	<u>Health / Mental Health</u>
Accès Emploi Alberta - Employment Centre 780-490-6975	Alberta Health Services (AHS)
ASSIST Community Services Centre780-429-3111	Health Link (24/7)811
Bredin Centre for Learning780-425-3730	Catholic Social Services
Changing Together - A Centre for Immigrant Women	Cross Cultural Counselling and Outreach Program (no cost)
	780-424-3545
Edmonton's Food Bank - Beyond Food780-425-2133	Multicultural Health Brokers Co - op780-423-1973
Edmonton Mennonite Centre for Newcomers 780-424-7709	Supportive Services
Government of Alberta	ASSIST Community Services Centre780-429-3111
Temporary Foreign Worker Helpline1-877-944-9955	Bredin Centre for Learning780-425-3730
	Canadian Arab Friendship Association of Edmonton
English Language Training	
ASSIST Community Services Centre	Catholic Social Services
Bredin Centre for Learning	Cultural Links / Settlement Counselling780-424-3545
Canadian Arab Friendship Association of Edmonton	Edmonton Immigrant Services Association (EISA)
English as a Second Language (ESL)780-473-7214	Settlement Services780-474-8445
Catholic Social Services - Language Assessment, Referral, and	Edmonton Mennonite Centre for Newcomers
Counselling Centre780-424-3545	Settlement Services in Schools780-423-9699
Changing Together - A Centre for Immigrant Women	Edmonton Viets Association
English as a Second Language (ESL)780-421-0175	
Cultural Connections Institute - The Learning Exchange	Filipino Society for Growth and Change (FSGC)780-406-0828
	Immigrant Access Fund Canada780-756-3023
Edmonton Catholic Schools - LINC780-473-2600	Islamic Family and Social Services Association780-430-9220
Edmonton Immigrant Services Association (EISA) . 780-918-6668	Jewish Family Services Edmonton
Edmonton Mennonite Centre for Newcomers 780-424-7709	Multicultural Health Brokers Co - op
Edmonton Public Schools	Sage Seniors Association
Metro Continuing Education (ESL/LINC)780-428-1111	Multicultural Seniors Outreach Program780-701-9018
NAIT - English as a Second Language (ESL) 780-471-6248	Ukrainian Canadian Social Services780-471-4477
NorQuest College - <i>LINC</i>	<u>Translation Services</u>
PALS - Project Adult Literacy Society - <i>Tutoring</i> 780-424-5514	Canadian Arab Friendship Association780-473-7214
University of Alberta - Faculty of Extension	Edmonton Immigrant Services Association (EISA)
2 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	Language Bank780-474-8445

Dial 2-1-1 within Edmonton for more information or if you cannot find the particular service you are looking for. If 211 is not yet available in your area call 780-482-INFO (4636).



### **Resources for Parents and Caregivers**

#### November 2018



Visit www.edmonton.cmha.ca to obtain a new copy if more than 6 months old.

VISIL WWW.Cumunion.cimia.ca to obtain	a new copy if more than o months old.
Crisis (Call 911 if in immediate danger)	Parenting Classes and / or Support (*Parent Link Centre)
Alberta Health Services (AHS) - Addiction and Mental Health	(Contact agencies for more information on workshops and
Mobile Services, Adolescent780-422-7383	services available. See also: Cross - Cultural Parenting)
(FKA: Mental Health Mobile Response Team)	Because I Love You (BILY)780-245-2459
Canadian Mental Health Association (CMHA)	Bent Arrow Traditional Healing Society780-481-3451
Distress Line (24/7)	*Aboriginal Parent Link Centre780-474-2400
Government of Alberta	Bissell Centre - Family Support Services780-423-2285 x121
Child Abuse Hotline (24/7)1-800-387-5437	Community Options - A Society for Children and Families
Kids Kottage - Crisis Line and Nursery (24/7) 780-944-2888	
Cross - Cultural Parenting	Dickinsfield Amity House780-478-5022
Aboriginal Counseling Services Association 780-448-0378	E4C - Early Head Start (0-3.5yrs; low income)780-426-3666
ASSIST Community Services Centre (Asian) 780-429-3111	The Family Centre - Edmonton780-497-7536
Ben Calf Robe Society	*Family Futures Resource Network780-413-4521
Bent Arrow Traditional Healing Society780-481-3451	*Jasper Place Child and Family Resource Society780-489-2243
*Aboriginal Parent Link Centre780-474-2400	*KARA Family Resource Centre780-478-5396
Metis Child and Family Services Society Edmonton 780-452-6100	Lansdowne Child Care and Family Centre780-437-5654
Multicultural Health Brokers Co - op780-423-1973	*Norwood Child and Family Resource Centre780-471-3737
Native Counselling Services of Alberta780-451-4002	Parents Empowering Parents Society (addictions)780-293-0737
•	Primrose Place Family Resource Centre780-469-0663
Government Services / Websites with Parenting Information	St. Albert Family Resource Centre780-459-7377
Government of Alberta	Starfish Family Resources Society780-448-1180
www.alberta.ca/ministry-childrens-services.aspx	(support groups for children and their families grieving a death,
Parent Link Centres Lookup www.parentlinkalberta.ca	separation, or divorce)
Bullying Helpline (24/7)1-888-456-2323	Terra Centre for Teen Parents780-428-3772
www.bullyfreealberta.ca	Uncles & Aunts at Large Society
Family Violence Info Line (24/7)310-1818	Strengthening Families Program780-452-5791
<u>www.familyviolence.alberta.ca</u>	YMCA of Northern Alberta780-426-9265
<u>Leisure Activities</u>	Single / Separated / Step - Parents
Boys and Girls Clubs Big Brothers Big Sisters of Edmonton	Bent Arrow Traditional Healing Society
	Community Parents780-474-2400
The Candora Society of Edmonton	The Family Centre - Edmonton
City of Edmonton Citizen Services	Parenting in Blended Families780-497-7536
Leisure Access Program (low income)	Filipino Society for Growth and Change
Edmonton Public Library (for local branch) 780-496-7000	MOMas (Working and Single Mothers Support Group)
YMCA of Northern Alberta	
Suggestions for parent-child or child activities	Government of Alberta - Resolution Services
	Focus on Communication in Separation780-413-9805
Parenting Children with Special Needs Alberta Health Services (AHS)	(parents do not register together)
, ,	Parenting After Separation (PAS). pas.albertacourts.ab.ca
Early Intervention Program (0-3.5yrs) 780-342-1707 Bissell Centre - FAS Services 780-423-2285 x157	Childcare and Preschool Referrals
Catholic Social Services	Government of Alberta
	Childcare Services / Listings / Subsidies780-644-9992
FASD - Coaching Families	www.humanservices.alberta.ca/oldfusion/ChildCareLookup.cfm
Edmonton Down Syndrome Society	YMCA of Northern Alberta
Government of Alberta - Alberta Supports Centre 780-644-9992	Child Care Services780-429-YMCA (9622)
University of Alberta - Faculty of Education  Clinical Services (Sentember April) 790,403,2746	
Clinical Services (September-April)780-492-3746	I

Dial 2-1-1 within Edmonton for more information or if you cannot find the particular service you are looking for. If 211 is not yet available in your area call 780-482-INFO (4636).



### **Resources for People with Addictions**

#### November 2018



Visit www.edmonton.cmha.ca to obtain a new copy if more than 6 months old.

VISIL WWW.EUITIOHLOH.CHIHA.Ca to obtain	a new copy if more than o months old.
Addictions Counselling / Crisis Support	Emergency Shelters for the Intoxicated
Alberta Health Services (AHS) - Addiction and Mental Health	George Spady Society780-424-8335
Addiction Helpline (24/7)1-866-332-2322	Hope Mission Edmonton780-422-2018
Opioid Dependency Program780-422-1302	Intox Emergency Centre (men)
Outpatient Counselling Services, Adolescent 780-422-7383	Women's Emergency Shelter
Outpatient Counselling Services, Adult 780-427-2736	3
Canadian Mental Health Association (CMHA)	Self Help / Support Groups
	Alano Club - 12 - Step Meetings780-423-1807
Distress Line (24/7)	Alberta Gamblers Anonymous (Edmonton)780-463-0892
Kids Help Phone (24/7; 5-20yrs)	Alcoholics Anonymous in Alberta (AA)780-424-5900
Poundmaker's Lodge Treatment Centres780-458-1884	Anorexics and Bulimics Anonymous780-443-6077
Adult Residential Programs	Clean Scene (14-29yrs)780-488-0036
AHS - Residential Treatment Services (Henwood)780-422-4466	Cocaine Anonymous World Services (24/7)www.ca-northab.org
(men/women; alcohol, drugs, gambling)	Crystal Meth Anonymous780-691-8509
Catholic Social Services - Alpha House780-913-5220	Food Addicts in Recovery Anonymous <u>www.foodaddicts.org</u>
(men in recovery; 18+yrs)	Men for Sobriety780-909-0215
Government of Alberta	Narcotics Anonymous (Edmonton and area)780-421-4429
McCullough Centre (FKA: Gunn Centre) 780-967-2221 x0	Overeaters Anonymous (OA)780-423-2546
(homeless men; 18-65yrs)	Problem Gambling Resources Network780-461-1259
Hope Mission Edmonton	QuitCore (smoking group)1-866-710-QUIT (7848)
Breakout Recovery Community (men; 18-60yrs; homeless)	Sex Addicts Anonymous (SAA)587-921-4528
Wellspring Recovery Community (women; 18+yrs)	Sexaholics Anonymous International (SAICO)780-988-4411
Jellinek Society	SMART Recovery Albertawww.smartrecovery.ca
(men in recovery from cross-addiction and alcoholism; 18+yrs)	
McDougall House Association780-426-1409	Support / Info for Those Affected by Addictions
(women in recovery; 18+yrs)	Al - Anon Family Groups - Edmonton (24/7)780-443-6000
Our House (Edmonton) Limited780-474-8945	Al - Anon / Adult Children / Alateen Meetings
(men; 18+yrs; alcohol, drugs)	Alberta Health Services (AHS) - Addiction and Mental Health
Oxford House Foundation of Canada780-455-5517	Addiction Helpline (24/7) 1-866-332-2322
(men/women in recovery from addictions)	Outpatient Counselling Services, Adolescent 780-422-7383
Poundmaker's Lodge Treatment Centres780-458-1884	Outpatient Counselling Services, Adult780-427-2736
(men/women; 18+yrs; alcohol, drugs, gambling)	Bissell Centre - FAS Services780-423-2285 x157
Recovery Acres Society - Edmonton780-471-2996	Catholic Social Services - FASD Programs780-378-2508
(men; 16+yrs; alcohol, drugs)	FASD Support and Resources in Alberta . www.fasd.typepad.com
The Salvation Army - Edmonton	Parents Empowering Parents Society
Transformations Addiction Treatment Program	Parent Support Line 780-293-OPEP (0737)
(men; 18+yrs; alcohol, drugs)780-429-4274	<i>U-Turn for Youth780-293-0737</i>
Urban Manor Housing Society780-425-5901	(support group for youth wishing to quit drugs and alcohol)
(hard-to-house men; 18+yrs; addictions / mental illness)	REACH Edmonton Council for Safe Communities
<u>Detoxification Programs</u>	Drug and Alcohol Parent Resource Toolkit311
Alberta Health Services (AHS) - Addiction and Mental Health	(resource for parents who want to talk to their children about
Detoxification Services, Adult780-427-4291 x1	drugs and alcohol; also available online in multiple languages)
Stabilization Services, Adolescent780-644-3627	S - Anon Family Groups587-921-1915
George Spady Society	(for those affected by another person's sexual behaviour)
	Youth Residential Programs
Eating Disorders - Information / Treatment	Alberta Health Services (AHS) - Addiction Services
Alberta Health Services (AHS) - Addiction and Mental Health	Protection of Children Abusing Drugs 1-866-332-2322
Eating Disorder Program780-407-6114	(PChAD; under 18yrs)
Anorexics and Bulimics Anonymous	(. 3.1.1.2) aa 103.103

Dial 2-1-1 within Edmonton for more information or if you cannot find the particular service you are looking for. If 211 is not yet available in your area call 780-482-INFO (4636).



### **Resources for People with Disabilities**

#### November 2018



Visit www.edmonton.cmha.ca to obtain a new copy if more than 6 months old.

Advocacy / Information	In - Home Support / Respite Care
Caregivers Alberta	Alberta AdaptAbilities Association780-431-8446
Edmonton Down Syndrome Society780-944-4224	Alberta Health Services (AHS)
Gateway Association	Community Care Access780-496-1300
Family Support and Mentorship780-454-0701	City of Edmonton - Waste Management Services Branch
Inclusion Alberta (FKA: Alberta Association for Community Living)	Assisted Waste Collection311
	Skills Society780-496-9686
700 401 3000	
<u>Day Programs / Employment Services</u>	YWCA Edmonton 780-423-YWCA (9922)
Alberta AdaptAbilities Association	Laisure and Casial Drawnana
Arch Enterprises & Training Association	<u>Leisure and Social Programs</u>
	Alberta AdaptAbilities Association780-431-8446
Chrysalis: An Alberta Society for Citizens with Disabilities (18+yrs)	City of Edmonton
780-454-9656	Activities, Parks, and Recreation311
Distinctive Employment Counselling Services of Alberta (DECSA)	Leisure Access Program311
EmployAbilities	Little Bits Therapeutic Riding Association780-476-1233
Excel Society - Community Support Services 780-424-4366 x21	Paralympic Sports Association780-439-8687
Cataway Association 700 454 0701	The Steadward Centre for Personal & Physical Achievement
Gateway Association	
McMan Youth, Family and Community Services Association	
Supported Community Access Network 780-482-4010	Onne
On Site Placement Services Association (OSP) 780-488-8122	Organizations (Call 211 for additional listings)
Society for Selections - Employment Supports 780-461-5270	The Arthritis Society (Edmonton)780-424-1740
	Autism Edmonton780-453-3971
Funding (non-government)	Brain Care Centre780-477-7575
Children's Ability Fund	Bridges Support Services Association
Children's Ability Fund	(hard of hearing; deaf)780-428-6610
Easter Seals Alberta	
Adaptive Equipment and Support Services 780-429-0137	Canadian Diabetes Association
	Cerebral Palsy Association in Alberta780-477-8030
Government Services	Chronic Pain Association of Canada780-482-6727
Alberta Health Services (AHS)	CNIB (visually impaired; blind)780-488-4871
Spasticity Program for Adults (18+yrs)780-735-8260	Connect Society - Deafness Education, Advocacy and Family
	Services
Government of Alberta	
Alberta Aids to Daily Living (AADL)780-427-0731	780-454-9581
Assured Income for the Severely Handicapped (AISH)	Goodwill Industries of Alberta
1-877-644-9992	Multiple Sclerosis Society of Canada780-463-1190
Disability Services - Information and Referral	Spinal Cord Injury Alberta780-424-6312
(includes family support for children with disabilities and	Tourette Canada1-800-361-3120 x51
persons with developmental disabilities) 780-427-4354	
	Transportation
Residential Access Modification Program (RAMP)	Edmonton Transit Service (ETS)311
	Ride Transit Program311
<u>Housing</u>	Disabled Adult Transit Service (DATS)780-496-4567
Alberta Health Services (AHS) - Community Care Access	Service Alberta780-427-7013
(for eligibility assessments)780-496-1300	Parking Placards for Persons with Disabilities
Capital Region Housing Corporation780-420-6161	(or find "License & Registry Services" in the Yellow Pages)
	(1a 2.0000 & r.og.our door not the romow ragoon
Excel Society	

Dial 2-1-1 within Edmonton for more information or if you cannot find the particular service you are looking for. If 211 is not yet available in your area call 780-482-INFO (4636).



### **Resources for Pregnancy / New Parents**

#### November 2018



Visit www.edmonton.cmha.ca to obtain a new copy if more than 6 months old.

Crisis (Call 911 if in immediate danger)	Post - Abortion Support Compass Centre for Sexual Wellness (pro-choice) .780-423-3737
Alberta Health Services (AHS) - Healthy Beginnings Hotline (24/7; postpartum)	Pregnancy Care Centre  Abortion Recovery Centre (pro-life)780-454-5911
Distress Line (24/7) 780-482-HELP (4357)	Postpartum Depression
Government of Alberta  Child Abuse Hotline (24/7)1-800-387-5437	Family Futures Resource Network  Managing Motherhood780-413-4521
Kids Kottage - <i>Crisis Line and Nursery (24/7)</i> 780-944-2888	Parent Link CentreSee Information and Support below
Abortion Clinic Information / Referral	Pregnancy Loss / Parent Bereavement
Woman's Health Options	Baby's Breath (FKA: SIDS Canada)1-800-363-SIDS (7437) Grieving Parents Society of Edmonton780-451-5381
(pro-choice; abortion services)780-484-1124	ParentCare Society of Edmonton780-735-4506
Adoption and Fostering Adoption by Choice 700 449 1150	Pilgrims Hospice Society
Adoption by Choice	Pregnancy Testing / Counselling Alberta Health Services (AHS)
Christian Adoption Services	Birth Control Centre (pro-choice)780-735-0010
Government of Alberta - Ministry of Children's Services  *Adoptions / Foster Parent Recruitment 780-422-3333	Reproductive Mental Health Program780-735-6785
'	Compass Centre for Sexual Wellness (pro-choice).780-423-3737 Pregnancy Care Centre (pro-life)780-424-2624
Birth Preparation Alberta Health Services (AHS)	Teen Pregnancy and Parenting
Health for Two780-735-3008	Alberta Health Services (AHS)
(information and nutritional programs offered at various	Adolescent Pregnancy Clinic
community agencies; call for locations) Prenatal Class Registration780-401-BOOK (2665)	*Jasper Place Child and Family Resource Society780-489-2243 Terra Centre for Teen Parents780-428-3772
Prenatal Education Program780-401-BOOK (2005)	Information and Support (*Parent Link Centre)
Multicultural Health Brokers Co - op780-423-1973	Ben Calf Robe Society780-477-6648
Terra Centre for Teen Parents780-428-3772	Bent Arrow Traditional Healing Society
Breastfeeding Information and Support	*Aboriginal Parent Link Centre780-474-2400 Bissell Centre
Alberta Health Services (AHS)	Family Support Services780-423-2285 x121
Healthy Beginnings Hotline (24/7)780-413-7990 La Leche League (breastfeeding info and support). 780-478-0507	Boyle McCauley Health Centre (inner city)780-422-7333
	Boyle Street Community Services
<u>Child Car Seat Safety Information</u> Government of Alberta - <i>Traffic Safety</i> 780-427-8901	Catholic Social Services
<u>www.saferoads.com</u>	FASD - First Steps Prevention Program780-378-2535
Health and Developmental Delays	Community Options - A Society for Children and Families
Alberta Health Services (AHS)	E4C - Early Head Start (0-3.5yrs; low income)780-426-3666
Early Intervention Program (0-3.5yrs)780-342-1707	The Elizabeth Fry Society of Edmonton
Health Link (24/7)811 Healthy Beginnings Hotline (24/7)780-413-7990	Resources and Referrals Centre780-784-2205 *Family Futures Resource Network780-413-4521
Multicultural Health Brokers Co - op780-413-1973	*Jasper Place Child and Family Resource Society780-489-2243
·	*KARA Family Resource Centre780-478-5396
Multiple Births Edmonton Twin and Triplet Club	Lansdowne Child Care and Family Centre780-437-5654 *Norwood Child and Family Resource Centre780-471-3737
Zamenten i viin ana impiet olab	I MOLWOOD CHIID AND FAITHLY RESOURCE CEITHE 700-471-3737

Dial 2-1-1 within Edmonton for more information or if you cannot find the particular service you are looking for. If 211 is not yet available in your area call 780-482-INFO (4636).



### **Resources for Seniors and Older Adults**

#### November 2018



Visit www.211edmonton.com to obtain a new copy if more than 6 months old.

Abuse	<u>Information</u>
Canadian Mental Health Association (CMHA)	Edmonton Seniors Coordinating Council (ESCC) 780-423-5635
Seniors' Abuse Helpline (24/7)780-454-8888	Online Resources <u>www.seniorscouncil.net</u>
Catholic Social Services	Sage Seniors Association
Elder Abuse Resource and Supports (EARS)780-477-2929	Directory of Senior Services780-423-5510
City of Edmonton Citizen Services780-496-4777	Seniors Information Phone Line
Relationships with Your Adult Children (60+yrs)	Seniors Centres / Groups
Government of Alberta	Contact individual agencies for services offered in your area for:
Family Violence Info Line310-1818	in-home assistance, home repairs, and yard work services
Protection for Persons in Care (reporting) 1-888-357-9339	health, fitness, recreational, social programs, and clubs
OakNet: Older Adult Knowledge Networkwww.oaknet.ca	outreach services, one-on-one support
Sage Seniors Association	Central Lions Seniors Association (north; 55+yrs) 780-496-7369
Seniors' Safe House (60+yrs)780-702-1520	, , , , , , , , , , , , , , , , , , , ,
The Shaama Centre for Seniors and Women	Edmonton Aboriginal Seniors Centre
(FKA: Multicultural Women and Seniors Services Association)	(central; 55+yrs)587-525-8969
	Edmonton Seniors Centre (central; 55+yrs)
	Mill Woods Seniors Association (55+yrs)780-496-2997
Government Services	North Edmonton Seniors Association (55+yrs) 780-496-6969
Government of Alberta	North West Edmonton Seniors Society (55+yrs) 780-451-1925
Alberta Aids to Daily Living (AADL)780-427-0731	Operation Friendship Seniors Society
(funding for medical equipment and supplies)	(inner city only; 55+yrs)780-429-2626
Office of the Public Guardian and Trustee 1-877-427-4525	Sage Seniors Association (central)780-423-5510
Residential Access Modification (RAMP)780-427-5760	Senior Citizen Opportunity Neighbourhood Association (SCONA)
Saying Farewell Handbook780-644-9992	(south only; 55+yrs)780-433-5377
Seniors Financial Assistance Programs780-644-9992	The Shaama Centre for Seniors and Women (55+yrs)
Service Canada	(FKA: Multicultural Women and Seniors Services Association)
Canada Pension Plan (CPP) / Old Age Security (OAS) /	`780-465-2992
Guaranteed Income Supplement (GIS) 1-800-277-9914	Society of Seniors Caring About Seniors (65+yrs)
<u>Health / Home Care / Safety</u>	(south only)780-465-0311
Alberta Health Services (AHS)	South East Edmonton Seniors Association (55+yrs) 780-468-1985
Community Care Access (24/7)780-496-1300	SouthWest Edmonton Seniors' Association (55+yrs)587-987-3200
Adult Community Urgent Services	Strathcona Place 55+ Centre (south)
(FKA: Adult Crisis Response Team, FKA: Community Urgent	Westend Seniors Activity Centre (55+yrs)
Services and Stabilization Team / CUSST) (24/7)780-342-7777	Transportation
Health Link (24/7)811	
Home Care - Adult Services780-496-1300	Edmonton Transit Service (ETS)
Edmonton Meals on Wheels780-429-2020	Disabled Adult Transit Service (DATS) 780-496-4567
ElderCare Edmonton - Day Support Program780-434-4747 x0	Seniors' Transit Passes
The Good Samaritan Society	Lifestyle Helping Hands Seniors Association 780-424-5438
Good Samaritan TeleCare ("help button")780-431-3630	Operation Friendship Seniors Society
Yellow Pages Telephone Bookwww.yellowpages.ca	Helping Hands (inner city only; 55+yrs)780-429-2626
For private home care services look up "Home Health	Service Alberta - Consumer Protection
Services" or "Nurses' Registries".	Parking Placards for Persons with Disabilities780-427-7013
Housing	(or find "License and Registry Services" in Yellow Pages)
Alberta Seniors Communities and Housing Association	Society of Seniors Caring About Seniors
•	(south only)780-465-0311
Online Seniors Housing Directory	University of Alberta
Operation Friendship Seniors Society ( <i>inner city</i> )780-408-2955	Medically At - Risk Driver Centre780-492-6273
Sage Seniors Association	Online Resources <u>www.ualberta.ca/medically-at-risk-driver-centre</u>
Housing Information Services (60+yrs)587-773-1764	

Dial 2-1-1 within Edmonton for more information or if you cannot find the particular service you are looking for. If 211 is not yet available in your area call 780-482-INFO (4636).



### **Resources for Women**

#### November 2018



Visit <a href="www.edmonton.cmha.ca">www.edmonton.cmha.ca</a> to obtain a new copy if more than 6 months old.

VISIL <u>www.cumonton.cmma.ca</u> to obtain	ranew copy ir more than o months old.
Basic Needs / Financial (also see Basic Needs list)	Crisis (Call 911 if in immediate danger)
Edmonton's Food Bank	Alberta Health Services (AHS)
Government of Alberta	Addiction Helpline 1-866-332-2322
Alberta Supports Centre (info line)780-644-9992	Canadian Mental Health Association (CMHA)
Alberta Works - Income Support / Employment Information	Distress Line (24/7)780-482-HELP (4357)
City Centre (105th Street Office)780-644-9992	Government of Alberta
North (Northgate Centre)780-422-9440	Child Abuse Hotline (24/7)1-800-387-5437
South (Argyll Centre)780-644-9992	Sexual Assault Centre of Edmonton
West (Meadowlark)780-415-8116	24 Hour Sexual Assault Crisis Line780-423-4121
Emergency Income Support (24/7)780-644-5135	Health and Sexuality
Hope Mission - Women's Emergency Shelter780-422-2018	Alberta Health Services (AHS)
Money Mentors1-888-294-0076	Birth Control Centre (pregnancy testing)780-735-0010
Counselling (*no cost)	Health Link (24/7)811
Catholic Social Services - Mercy Counselling 780-391-3233	Sexually Transmitted Infections (STI) Clinic780-342-2300
City of Edmonton Citizen Services	Boyle McCauley Health Centre (low income; inner city)
*Individual and Family Well - Being780-496-4777	Women's Health Promotion Program780-422-7333
Cornerstone Counselling Centre (faith-based)780-482-6215	Compass Centre for Sexual Wellness (pro-choice)780-423-3737
The Family Centre - Edmonton	The Elizabeth Fry Society of Edmonton - STI Testing
Jewish Family Services Edmonton	(women only, inclusive of trans women)780-784-2205
Momentum Walk - In Counselling780-757-0900	Institute for Sexual Minority Studies and Services780-492-0772
Psychologists' Association of Alberta	Multicultural Health Brokers Co - op780-423-1973
Psychologist Referral Service780-424-0294	Pride Centre of Edmonton780-488-3234
University of Alberta - Faculty of Education	Woman's Health Options (pro-choice; abortion services).780-484-1124
Clinical Services (September-April)780-492-3746	Family Violence and Abuse (also see Family Violence list)
YWCA Edmonton	Aboriginal Counseling Services Association of Alberta
Employment  Edmontonic Food Ponk Reward Food 700 425 2122	Circle of Safety780-448-0378
Edmonton's Food Bank - Beyond Food	City of Edmonton Citizen Services
The Elizabeth Fry Society of Edmonton  Work for Women Employment Program 780-784-2207	Individual and Family Well - Being780-496-4777
Government of Alberta	(14+yrs; individual counselling and various groups for women
Career Information Hotline780-422-4266	who have experienced abuse; no cost)
Job Order Bank Service (24/7)780-422-4200	Edmonton Violence Prevention Centre
Service Canada - <i>Employment Insurance (EI)</i> 1-800-206-7218	Changing PathWays780-439-4635
Women Building Futures Society (trades training) 780-452-1200	(group for adults who are/have been abusive to their partners)
Legal Resources	Edmonton John Howard Society
Edmonton Community Legal Centre	Family Violence Prevention Centre780-423-1635 Edmonton Women's Shelter Limited
Government of Alberta	
Dispute Resolution780-427-8329	(women with or without children; 24/7)780-479-0058
Maintenance Enforcement Program780-422-5555	Government of Alberta - Family Violence Info Line310-1818 Islamic Family and Social Services Association
Resolution Services – Information Services780-415-0404	Fostering Health Families – Family Violence Support
Law Society of Alberta - Lawyer Directory Service	780-430-9220
www.lawsociety.ab.ca	Legal Aid Alberta
Legal Aid Alberta - Legal Services Centres1-866-845-3425	Emergency Protection Order Program 1-866-845-3425
Student Legal Services of Edmonton	Lurana Shelter Society
Relationship / Support	(women with or without children; 24/7)780-424-5875
Caregivers Alberta	Multicultural Women and Seniors Services780-465-2992
Co - Dependents Anonymous - <i>Support Meetings</i> 780-436-6853	The TODAY Family Violence Help Centre780-455-6880
- J 177 - 117 J 17	The 10DAT Family violence field configuration

Dial 2-1-1 within Edmonton for more information or if you cannot find the particular service you are looking for. If 211 is not yet available in your area call 780-482-INFO (4636).



### **Resources for Youth and Young Adults**

#### November 2018



Visit www.edmonton.cmha.ca to obtain a new copy if more than 6 months old.

VISIL WWW.Cumonion.cimia.ca to obtain	a new copy if more than o months old.
Crisis (Call 911 if in immediate danger)	Life Skills / Education / Employment
Alberta Health Services (AHS) - Addiction and Mental Health	Alberta Learning Information Service (ALIS) . www.alis.alberta.ca
Adolescent Mobile Addiction Services780-422-7383	Bredin Centre for Learning780-425-3730
Canadian Mental Health Association (CMHA)	City of Edmonton Citizen Services
Distress Line (24/7)	Leaders in Training780-944-7421
Live Crisis Chatwww.edmonton.cmha.ca	(13-17yrs; life skills and leadership; May-August)
Government of Alberta	Edmonton Public Schools
Child Abuse Hotline (24/7)1-800-387-5437	Alternate High School Completion
Kids Help Phone (24/7; 5-20yrs)1-800-668-6868	Centre High Campus (17-20yrs)780-425-6753
Sexual Assault Centre of Edmonton (24/7)	Learning Store (16-19yrs)780-437-8119
, ,	Metro Continuing Education780-428-1111
Basic Needs / Financial (also see Basic Needs list)	Transition Support Program (17-20yrs)780-434-9561
Edmonton's Food Bank	Edmonton's Food Bank - Beyond Food780-425-2133
Government of Alberta	The Elizabeth Fry Society of Edmonton
Alberta Supports Centre (info line)	Girls Empowered and Strong (12-17yrs)780-784-2200
Emergency Income Support (24/7)780-644-5135	Government of Alberta - Student Funding 1-855-606-2096
Money Mentors1-888-294-0076	Career Information Hotline
Youth Empowerment & Support Services (YESS)	McBride Career Group - Employment Centre780-448-1380
Nexus (15-21yrs)780-468-7070	Youth Empowerment & Support Services (YESS)
Counselling (*no cost)	Resource Centre (Formerly BEST) (15-24yrs)780-468-7070
Catholic Social Services - <i>Mercy Counselling</i> 780-391-3233	YMCA - Bridging the Gap (employment; 15-30yrs)780-429-9622
City of Edmonton Citizen Services	YOUCAN Youth Services (employment; 18-24yrs)780-444-3348
*Individual and Family Well - Being780-496-4777	For local employment offices
Cornerstone Counselling Centre (faith-based)780-482-6215	Recreation
The Family Centre - Edmonton	Boys and Girls Clubs Big Brothers Big Sisters780-424-8181
Jewish Family Services Edmonton780-454-1194	City of Edmonton Citizen Services - <i>Leisure Access Program</i> 311
Psychologists' Association of Alberta (referrals) 780-424-0294	Edmonton Sport Council Society (sport referrals)780-497-7678
Starfish Family Resources Society780-448-1180	KidSport Alberta (funding; 18yrs and under) 1-888-914-5437
(support for youth grieving a death, separation, or divorce)	YMCA of Northern Alberta - <i>Jumpstart</i> (5-18yrs)780-429-9622
(	Substance Abuse / Addictions
Health / Pregnancy / Sexuality	Al - Anon Family Groups (including Alateen)780-443-6000
Alberta Health Services (AHS)	Alberta Health Services (AHS) - Addiction and Mental Health
Adolescent Pregnancy Clinic (under 20yrs)780-735-6892	Outpatient Counselling Services, Adult780-427-2736
Birth Control Centre (pro-choice)780-735-0010	Outpatient Counselling Services, Adolescent 780-422-7383
Eating Disorder Program780-407-6114	Support
Health Link (24/7)811	Boys and Girls Clubs Big Brothers Big Sisters780-424-8181
Compass Centre for Sexual Wellness (pro-choice) 780-423-3737	Family Futures Resource Network
Eating Disorder Support Network of Albertawww.edsna.ca	Edmonton John Howard Society – REE*START (15-22yrs)
The Elizabeth Fry Society of Edmonton	
Sexually Transmitted Infections Testing780-784-2205	Kids On Track Association of Edmonton780-481-2942
(women only, inclusive of trans women)	Old Strathcona Youth Society (14-24yrs)780-496-5947
Institute for Sexual Minority Studies and Services 780-492-0772	Terra Centre for Teen Parents780-428-3772
Pride Centre of Edmonton	Uncles & Aunts at Large Society780-452-5791
Drop - In Community Centre780-488-3234	YMCA - Youth Transition Program (13-19yrs)780-429-9622
Woman's Health Options	Youth Empowerment & Support Services (YESS)780-468-7070
(pro-choice; abortion services)	
	Youth and Young Adults at Risk
	(See Resources for Youth and Young Adults at Risk.)

Dial 2-1-1 within Edmonton for more information or if you cannot find the particular service you are looking for. If 211 is not yet available in your area call 780-482-INFO (4636).



### Resources for Youth and Young Adults at Risk

#### November 2018



Visit <u>www.edmonton.cmha.ca</u> to obtain a new copy if more than 6 months old.

Cirisis (Call 911 fin immediate dancer) Albetta Health Services (AHS) - Adult Community Urgent Services (FKA: Adult Criss Response Team / Cammunity Urgent Services and Stabilization Team / CUSST) (247) Canadian Mental Health Association (CMHA) Distress Line (247)	Visit www.cdmenten.cmma.cd to obtain	a new sopy in mere unair a manning star.
Alberta Health Services (AHS) - Adult Community Urgent Services and Stabilization Team / Community Urgent Services and Stabilization Team / CUSST) (24/7)	Crisis (Call 911 if in immediate danger)	Life Skills / Education / Employment
Distinctive Employment Counselling Services of Alberta (DECSA)   Services and Stabilization Team / CUSSI) (247)   780-342-7777   780-342-7777   780-342-7777   780-342-7777   780-482-HELP (4357)   Live Crisis Chat   www.edmonlon.cmha.ca   247   250   247   250   247   250   247   250   247   250   247   250   247   250   247   250   247   250		
Transitions (transitioning from sex trade: 18-yrs)780-414-1506	(FKA: Adult Crisis Response Team / Community Urgent	
Canadian Mental Health Association (CMHA)  Distress Line (2477) 780-482-HELP (4357) Live Crisis Chat www.edmonton.cmha.ca Catholic Social Services  Safe House (247: 14-19ys) 780-482-HBLP (4357) Live Crisis Chat www.edmonton.cmha.ca Catholic Social Services  Safe House (247: 14-19ys) 780-474-9938 Government of Alberta Child Abuse Hotline (247) 1800-887-5437 Kids Help Phone (247: 5-20yrs) 1800-668-6868 Sexual Assault Centre of Edmonton 24 Hour Sexual Assault Crisis Line 780-423-4121 Accommodation / Basic Needs (also see Basic Needs list) Boyle Street Community Services Boyle Street Community Services Covernment of Alberta Emergency Income Support (247) 780-644-5135 Hope Mission Edmonton - Youth Shelier (16-24yrs) 780-442-4106 EAC - Inner City Youth Housing Project (14-17yrs) 780-442-4106 EAC - Inner City Youth Housing Project (14-17yrs) 780-442-4106 EAC - Inner City Youth Housing Project (14-17yrs) 780-442-4106 EAC - Inner City Youth Housing Project (14-17yrs) 780-442-4106 EAC - Inner City Youth Forbier (16-24yrs) 780-442-4106 Boys and Girls Clubs Big Brothers Big Sisters 780-424-4106 Boys and Girls Clubs Big Brothers Big Sisters 780-424-4106 Boys and Girls Clubs Big Brothers Big Sisters 780-424-4106 Boys and Girls Clubs Big Brothers Big Sisters 780-424-4106 Boys and Girls Clubs Big Brothers Big Sisters 780-424-4106 Boys and Girls Clubs Big Brothers Big Sisters 780-424-4106 Community Supports Edmonton John Howard Society of Edmonton (EFry) Girls Empowered and Strong (12-17yrs) 780-428-7070 Community Supports Community Services (AHS) 780-442-4106 Boys and Girls Clubs Big Brothers Big Sisters 780-424-4106 Boys and Girls Clubs Big Brothers Big Sisters 780-424-4106 Community Supports Edmonton John Howard Society of Edmonton (EFry) Girls Empowered and Strong (12-17yrs) 780-78-492-7015 Government of Sexual Minority Services (14-17yrs) 780-472-4106 Community Supports Community Services 780-424-4106 Boys and Girls Clubs Big Brothers Big Sisters 780-424-4106 Eac - Inner City Youth Services (14-17yrs) 780-424-4106 Confiden		
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Safe House (24/7; 14-19yrs)		Edmonton's Food Bank - Beyond Food780-425-2133
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Government of Alberta  Child Abuse Hotline (24/7)	Safe House (24/7; 14-19yrs)780-474-9938	Girls Empowered and Strong (12-17yrs)780-784-2200
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Kids Help Phone (24/7; 5-20yrs)	Child Abuse Hotline (24/7)1-800-387-5437	
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Government of Alberta  Emergency Income Support (24/7)		Compass Centre for Sexual Wellness (pro-choice)780-423-3737
Government of Alberta  Emergency Income Support (24/7)		Pride Centre of Edmonton780-488-3234
Hope Mission Edmonton - Youth Shelter (16-24yrs) Herb Jamieson Centre (men; 18-60yrs)	Government of Alberta	
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Community Supports  Boyle Street Community Services		
Boyle Street Community Services		
Boys and Girls Clubs Big Brothers Big Sisters		
Crystal Kids Youth Centre - Drop - In Centre		· · · · · · · · · · · · · · · · · · ·
Edmonton Police Service  Drug and Gang Enforcement Unit 780-414-GANG (4264)  Victim Services Units		Government of Alberta - Ministry of Children's Services
Edmonton Police Service  Drug and Gang Enforcement Unit 780-414-GANG (4264)  Victim Services Units	Crystal Kids Youth Centre - <i>Drop - In Centre</i> 780-479-5753	Protection of Sexually Exploited Children
Drug and Gang Enforcement Unit 780-414-GANG (4264) Victim Services Units	Edmonton Police Service	(PSECA; 24/7)1-800-387-5437
Victim Services Units	Drug and Gang Enforcement Unit 780-414-GANG (4264)	· · · · · · · · · · · · · · · · · · ·
iHuman Youth Society	Victim Services Units	
Institute for Sexual Minority Studies and Services 780-492-0772 Old Strathcona Youth Society (14-24yrs)		
Old Strathcona Youth Society (14-24yrs)		
Uncles & Aunts at Large Society		
Youth Empowerment & Support Services (YESS) 780-468-7070 YMCA - Youth Transition Program (13-19yrs)	Unclose 9 Aunto at Large Conjety 700 452 5701	
YMCA - Youth Transition Program (13-19yrs)780-429-9622  Harm Reduction / Health Promotion  Alberta Health Services (AHS)  Sexually Transmitted Infections (STI) Clinic		
Harm Reduction / Health Promotion Alberta Health Services (AHS) Sexually Transmitted Infections (STI) Clinic		
Harm Reduction / Health Promotion Alberta Health Services (AHS)  Sexually Transmitted Infections (STI) Clinic	YMCA - Youth Transition Program (13-19yrs) 780-429-9622	Child and Youth Advocate (CFSA status)780-422-6056
Alberta Health Services (AHS)  Sexually Transmitted Infections (STI) Clinic	Harm Reduction / Health Promotion	Native Counselling Services of Alberta
Sexually Transmitted Infections (STI) Clinic	Alberta Health Services (AHS)	· ·
Streetworks Needle Exchange Call 211 for locations Boyle McCauley Health Centre (inner city)	· ·	
Boyle McCauley Health Centre (inner city)		
The Ellenhall English of Education (EEn.)		· ·
TOO ENCADON EN SOCION OF EUROPIAN (FERM)		
The Elizabeth Fry Society of Edmonton (EFry)  Outpatient Counselling Services, Adult780-427-2736		
Sexually Transmitted Infections Testing 780-784-2205  Protection of Children Abusing Drugs 1-866-332-2322		
(women only, inclusive of trans women) (PChAD; 24/7; under 18yrs)		
HIV Edmonton	TIV EUHOHOTI	Stabilization Services, Adolescent (detox)780-644-3627

Dial 2-1-1 within Edmonton for more information or if you cannot find the particular service you are looking for. If 211 is not yet available in your area call 780-482-INFO (4636).

