



Canadian Mental
Health Association
Edmonton
Mental health for all

JOB POSTING

Suicide Grief Support Services - Support Worker

Permanent Fulltime Position

Salary Range: \$41,061 - \$55,654 annually with benefits

35 hours per week

8:30 am – 4:30 pm Monday - Friday

Canadian Mental Health Association – Edmonton Region is a 'go to' non-profit organization that envisions mentally healthy people in caring communities. We increase awareness and understanding of mental health, mental illness, recovery and suicide prevention through education. We support resilience and recovery of people in distress and those affected by mental illness or suicide by providing crisis intervention; suicide grief and family support; safe, long-term and affordable housing; peer support; advocacy and wayfinding; and meaningful volunteer opportunities.

Reporting to the Suicide Grief Support Services Team Lead, the SGSS-Support Worker will be responsible for assisting with the day to day operations of the program including providing administrative program support and facilitating the delivery of client-centred services.

Responsibilities:

- Provides support to clients in Suicide Bereavement and Suicide Caregiver programs
- Delivers information material to clients upon request
- Conducts community debriefings as required by providing support and information related to suicide bereavement
- Organizes and co-facilitates bereavement support groups
- Works collaboratively with the Team Lead in providing program development, planning, and reporting input
- Assists with organization of and participation in special events that promote suicide prevention and survivor advocacy
- Provides general administrative support to Suicide Bereavement and Suicide Caregiver programs and Team Lead
- Assists Team Lead in fostering relationships with other bereavement and mental health programs
- Provides mentorship, training, and support for program volunteers

Qualifications:

- Related post-secondary Degree (in a Social Science preferred) including coursework in basic counselling skills
- Clinical experience in counselling, bereavement support, suicide prevention/intervention and/or crisis intervention

- Experience facilitating groups
- Successful completion and maintenance of:
 - Applied Suicide Intervention Skills Training
 - Distress Line Training
- Acceptable attainment and maintenance of a Police Information Check with a Vulnerable Sector Check and an Intervention Record Check

Skills/Abilities:

- Strong interpersonal, verbal and written communication skills, including supportive listening, interviewing and group facilitation skills
- Positive, helpful attitude towards assisting clients, including possessing a non-judgmental attitude
- Demonstrated understanding of: suicide risk factors; suicide prevention and intervention; bereavement; crisis intervention; and caregiver support
- Ability to work both independently and as a team member,
- Ability to set priorities and allocate time and resources effectively
- Ability to adapt quickly to changing work priorities and competing timelines
- Demonstrated initiative and the ability to respond to situations with maturity and composure
- Ability to establish and maintain healthy boundaries
- Organizational and problem solving skills
- Ability to effectively use Microsoft Office
- Ability to deal effectively with the public and community agencies and maintain good public relations

Forward your resume and cover letter to hr@cmha-edmonton.ab.ca. **Application deadline February 23, 2018 or until a suitable candidate is found.** Only those candidates selected for an interview will be contacted. Thank you for your interest in Canadian Mental Health Association-Edmonton Region and our programs.